

Mane Imports, LLC Booking Conditions

Your contract will be with Mane Imports, LLC. These booking conditions form the sole contract between Mane Imports, LLC and the person signing the reservation form the "Traveler" (who must be over the age of 18, or in the case of a minor, traveling with the written permission and contractual consent of both parents) and shall be deemed to sign this form on behalf of all persons named therein. The person signing the booking form (which incorporates these booking conditions) warrants that he/she and all such persons are fully aware of and accept these conditions. If clients book by telephone, internet or fax they will be deemed to have read the booking conditions and are in agreement with them.

Deposit Payment

By making a reservation with Mane Imports, LLC either by fax, mail or internet submission, you enter into a legally binding commitment with Mane Imports, LLC, but your participation is not confirmed until Mane Imports, LLC has received a signed booking form together with the correct payment and has signified its acceptance of the booking in writing. A deposit of 25% of the total balance (50% for group bookings of 4-6) with a minimum of US \$ 500 per person is due at the time of booking (higher deposits are required for certain trips). The final balance is due 30 days prior to the departure date. If the booking is made within 30 days of departure the full amount is required at the time of booking. The deposit will be returned in the event of the booking not being accepted by Mane Imports, LLC.

Payment of the Balance

The deposit will be treated as partial payment of the total amount due. After Mane Imports has received the deposit the Traveler will receive a Final Invoice showing the total cost of the vacation and the balance owing. If the balance is not paid by 30 days prior to the date of departure Mane Imports, LLC shall have the right to cancel the booking without further notice, and cancellation charges as set out below will apply.

If You Cancel your Booking

If you find it necessary to cancel your booking, you must advise Mane Imports, LLC in writing, signed by the person who signed the original booking form. Cancellation charges will be calculated as follows (period before departure date within which written notice of cancellation is received):

30 days or more: 50% of deposit, 15 to 29 days: 75% of deposit, 15 days or less: 100% of deposit

If cancellation falls within the terms of a travel insurance policy you have purchased you may be able to claim for cancellation charges.

If You Change your Booking

If after acceptance of the booking you wish to alter the confirmed arrangements a fee of US \$125 per person for each change may be charged if such change is possible. If the alteration is less than 30 days prior to departure the cancellation charges shown above may be applied. Any changes to the original booking will not be effective until it is received and agreed to in writing by Mane Imports, LLC. Any additional costs imposed by any suppliers will also be charged.

If We Change your vacation

When you have made your contract with Mane Imports, LLC, we will use our best endeavors to ensure that none of the ingredients of your vacation arrangements have to be altered. However, as the arrangements are planned months in advance, sometimes changes may have to be made. In case of a significant change, you will be informed when you book or, if you have already booked, as soon as possible if time allows before your departure. You may then 1) accept the change, or 2) book any other available trip scheduled by Mane Imports, LLC (where the price is less Mane Imports, LLC will pay you the difference, but where the price is more you must pay the difference) or 3) cancel your booking and receive a full refund of all moneys paid to Mane Imports, LLC, except where the change is caused by Force Majeure. (see below):

Should Mane Imports, LLC have to alter your arrangements after departure, we will make every effort to make suitable alternative arrangements. Where those arrangements are less expensive, you will be refunded the difference. Where they are more expensive, Mane Imports, LLC will bear the cost.

Force Majeure

Compensation payments do not apply where our contract with you cannot be carried out because of unusual and unforeseeable circumstances beyond the control of Mane Imports, LLC or its suppliers, the consequences of which could not have been avoided even with the exercise of all due care. Examples include war, threat of war, riot, civil strife, strike, industrial dispute, terrorist activity, natural or nuclear disaster, fire or adverse weather conditions, technical or maintenance problems with transport, changes imposed by rescheduling or cancellation of flights by an airline, the alteration of the airline or aircraft type or other similar events beyond the control of Mane Imports, LLC.

Cancellation of Your Vacation

Mane Imports, LLC acts only as agent on behalf of you, the Traveler, in order to obtain accommodations, transportation or other services. The tour may be cancelled at any time, even after you, the Traveler, have departed the USA or Canada, for reasons beyond the control of Mane Imports. Mane Imports, LLC shall have no responsibility for any such cancellation, except to refund that which has been paid to Mane Imports, LLC by the Traveler. Mane Imports, LLC shall have no responsibility to the Traveler for any inability to complete the tour by reason of travel restrictions, travel delays, quarantines, medical or customs regulations, delays or cancellations of or changes in itinerary or schedules of carriers, or injury to or inability of the Traveler. Mane Imports, LLC reserves the right to cancel, without any obligation to refund, make alternative arrangements, or pay compensation, where the customer fails to make payment (see "Payment of the balance") or otherwise the customer's uncustomary behavior brings the vacation to an end.

Prices

Prices quoted for trips outside the US are based on fluctuating foreign exchange rates. External factors beyond our control may affect vacation costs, e. g. exchange rates, transportation costs etc. Up to 30 days before departure date Mane Imports, LLC reserves the right to alter the price of any trip to take account of such changes. At the time of final payment we will adjust any invoice for the US\$ amount according to the current exchange rate, if your trip is based on a foreign currency (other than US\$.) If the surcharge results in an increase of more than 15% of the vacation cost, excluding insurance premiums and amended charges, you may cancel the booking within 10 days of notification of the surcharge and obtain a full refund.

Dealing with Complaints Fairly

In the event that you have a complaint about any of the vacation arrangements, you must tell the local suppliers at the time, or call Mane Imports, LLC (we will accept reverse charge calls), in order that we are given the opportunity to rectify the matter during your vacation. Failure to complain at the time or to us in this manner will result in the loss of customer's ability to claim compensation from Mane Imports, LLC as it will be extinguished or at least reduced. In any event, any complaint about the trip must be made in writing to us not later than 28 days following the completion of the vacation.

Insurance

Adventure trips like those offered by Mane Imports, LLC are considered dangerous. Accidents can and do occur occasionally. Therefore, Mane Imports, LLC insists that you carry your own health, accident and liability insurance or agree in writing to assume responsibility for any injuries. Travel insurance is highly recommended for all Travelers and Travelers are responsible for arranging their own insurance. Travelers are responsible for ensuring that they are in possession of travel insurance with protection for the full duration of the vacation with respect to medical expenses, injury, death, repatriation, as well as cancellation and curtailment. Travelers making their arrangements must ensure that there are no exclusion clauses limiting protection for the type of activities included in their vacation. Travelers should be certain that any travel insurance arrangements, made through any agency or individuals, are sufficient for their requirements and should arrange supplementary insurance if necessary. It is still your responsibility to check with the insurance company so that you are adequately insured for the right time and amount. Mane Imports, LLC, can refer you to an independent insurance carrier through our travel agency representative.

Liability

Mane Imports, LLC does not carry liability insurance and cannot assume any responsibility for accidents whether caused by your fault, equipment, guide, or other persons on the trip. You travel at your own risk. You will receive a "waiver of liability form" at the time of your booking. Please be sure to read it carefully, sign it, and return it to Mane Imports, LLC no later than at the time of final payment. You may not start your trip unless this form has been returned to us. Changes may not be made to the liability form. Mane Imports, LLC assumes no responsibility for actions or omissions by carriers, organizers, hotels, etc. Mane Imports, LLC assumes no responsibility for actions or omissions by any contractor or other persons. The Traveler agrees that Mane Imports, LLC in any case shall not be liable or responsible for death, personal injury, loss or damage of any nature to the Traveler or any personal property or baggage of the Traveler, or for any cause that directly or indirectly relates to the tour, including transportation arrangements to and from the tour, for any reason or cause whatsoever.

Documents

You must make separate arrangements for travel to and from the starting point of the tour. You must carry with you a valid passport, the necessary visa and vaccination papers. Any information from Mane Imports, LLC regarding visas etc., are guidelines only. The traveler is responsible for all necessary visa, vaccinations and legal documentations.

